

The Voice of our Customer

The following are quotes from some responses to

The Bernd Group's 2008 Customer Satisfaction Survey.

"I AM VERY SATISFIED WITH THE SERVICES OF THE BERND GROUP. I GET MY ANSWER VERY QUICK. YOU GOT GREAT EMPLOYEES"

Lockheed Martin buyer 02-24-09

"Everyone that I have worked with at your company are exceptional personnel."

Lockheed Martin buyer 02-19-09

"The Bernd Group is perfect! I have absolutely no complaints. They are timely, courteous and always on-time!"

Pratt & Whitney buyer 02-11-09

"The Bernd Group is one of the best groups of people that I have had the pleasure of working with. Everyone tries to do their best every time."

Pratt & Whitney buyer 02-11-09

"I HAVE ALWAYS HAD GREAT RESULTS. "

Lockheed Martin buyer 02-11-09

"The Bernd Group is one of the most professional companies I've work with. They are very efficient and their personnel are very knowledgeable and always very accommodating. They are truly a treasure."

Pratt & Whitney buyer 02-10-09

"Very efficient, conscientious, professional and pleasant to work with. They are very accommodating are very knowledgeable in their job. I am always impressed with their very quick turn around time."

Sikorsky Aircraft buyer 01-29-09

“No matter what assistance I may need to process an order I always receive treatment as if I were the only customer they had. In conversation with the other buyers this is the same treatment we all receive. I always receive one or two calls during the year asking if there is anything else they can do to help me or improve the service. That is why you are ACE Gold.”

Pratt & Whitney buyer 01-29-09

“Once again as in previous surveys I am very delighted with the service provided by TBG. All matters are handled in the most proficient and professional manner possible. In our business response time to my customers is paramount due to various schedules, ie. engine testing, etc., and TBG has been helpful in meeting my customer's needs in a timely manner.”

Pratt & Whitey buyer 01-28-09

“TBG does an excellent job in every area. They make my job a lot easier. Thanks!”

Pratt & Whitney buyer 01-28-09

“I am very satisfied with my experiences with the Bernd Group.”

Honeywell buyer 01-28-09

“Each time I contact TBG I receive immediate attention and prompt feedback to my requests.”

The support I receive from TBG is nothing short of outstanding. It is a pleasure to work with such a dependable and reliable group of people.”

Lockheed Martin buyer 01-29-09

“Very responsive to all special requests”

Lockheed Martin buyer 01-28-09